# Exeter City Council
# Budget and Corporate Plan Consultation 2024/25

**Timescales**
Survey took place between 18 November 2024 and 9 January 2025

**Questionnaire**
Co-designed by Exeter City Council and Enventure Research, informed by results from the latest resident survey

**Interviewer led survey**
Administered via telephone and face-to-face interviews with 1,101 Exeter residents aged 16+

**Quotas**
Quotas set to achieve a representative sample based on gender, age and area
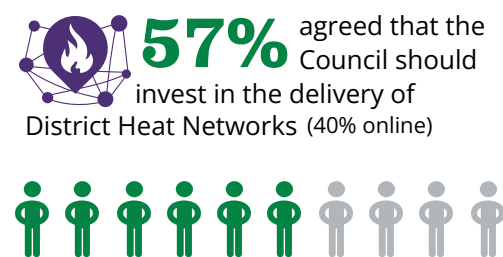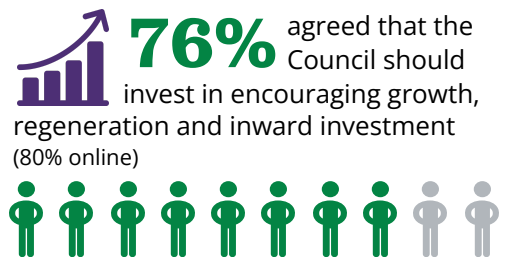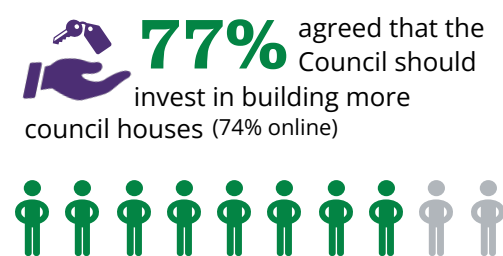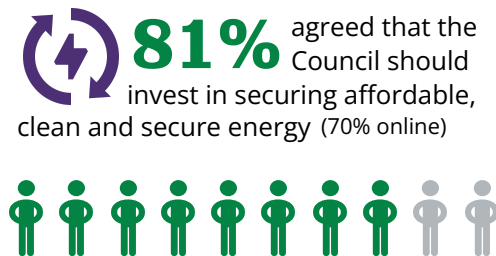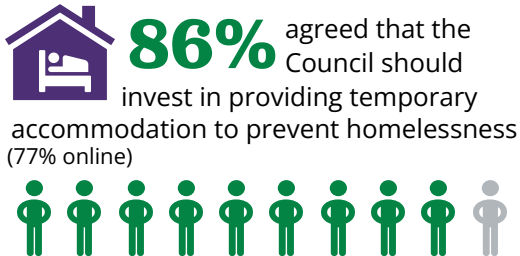
**Online survey**
Online survey open to all who live, visit and study in Exeter received 597 responses
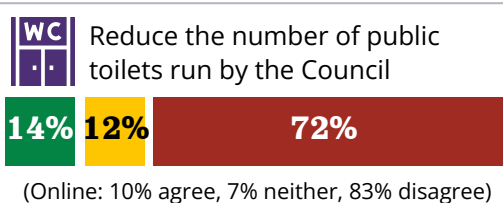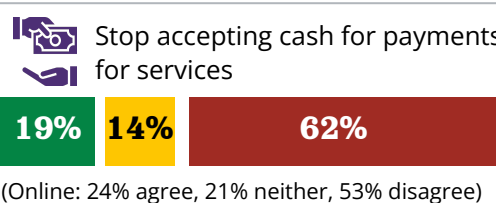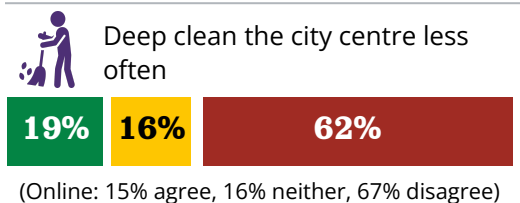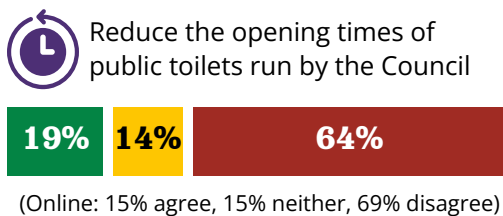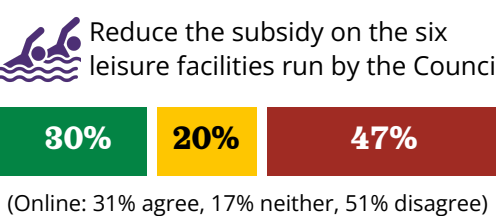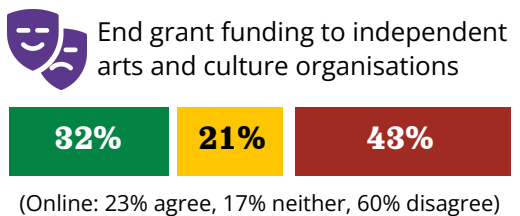
The figures in this report are from the **representative survey** of 1,101 Exeter residents. Some results from the online survey have been included.
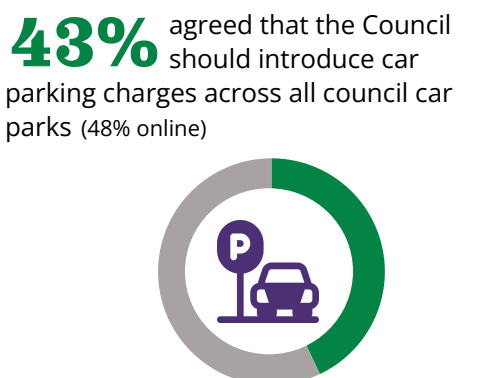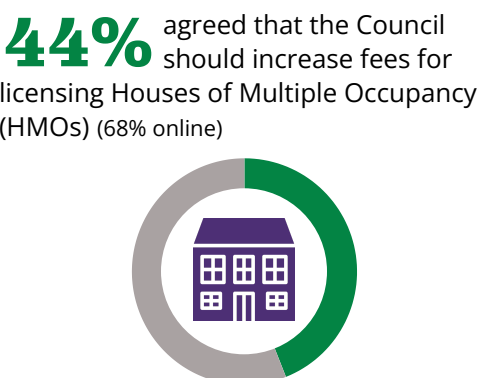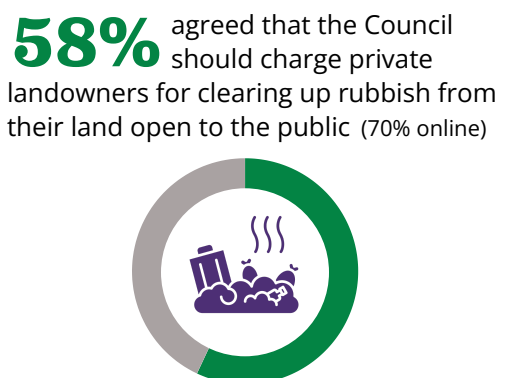
## What should the Council invest in?*

**86%** agreed that the Council should invest in providing temporary accommodation to prevent homelessness (77% online)

**81%** agreed that the Council should invest in securing affordable, clean and secure energy (70% online)

**77%** agreed that the Council should invest in building more council houses (74% online)

**76%** agreed that the Council should invest in encouraging growth, regeneration and inward investment (80% online)

**65%** agreed that the Council should invest in facilitating the delivery of more new homes (49% online)

**57%** agreed that the Council should invest in the delivery of District Heat Networks (40% online)

## How should the Council reduce costs?^

Legend: 🟩 Total agree  🟨 Neither  🟥 Total disagree

**End grant funding to independent arts and culture organisations**
32% | 21% | 43%
(Online: 23% agree, 17% neither, 60% disagree)

**Reduce the subsidy on the six leisure facilities run by the Council**
30% | 20% | 47%
(Online: 31% agree, 17% neither, 51% disagree)

**Reduce the opening times of public toilets run by the Council**
19% | 14% | 64%
(Online: 15% agree, 15% neither, 69% disagree)

**Deep clean the city centre less often**
19% | 16% | 62%
(Online: 15% agree, 16% neither, 67% disagree)

**Stop accepting cash for payments for services**
19% | 14% | 62%
(Online: 24% agree, 21% neither, 53% disagree)

**Reduce the number of public toilets run by the Council**
14% | 12% | 72%
(Online: 10% agree, 7% neither, 83% disagree)

## How should the Council raise money?†

**58%** agreed that the Council should charge private landowners for clearing up rubbish from their land open to the public (70% online)

**44%** agreed that the Council should increase fees for licensing Houses of Multiple Occupancy (HMOs) (68% online)

**43%** agreed that the Council should introduce car parking charges across all council car parks (48% online)

\* Top six options with the highest agreement levels are shown.
^ *Don't know* responses are not shown.
† Top three options with the highest agreement levels are shown.

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# Corporate Plan priorities: Local economy

**1. Highest priority**

More people feeling safe in the city at night

**2. Second priority**

More inward investment in the city

**3. Third priority**

Sustainable quality sports and leisure facilities

**4. Lowest priority**

Great museums, theatres, arts and cultural facilities and events

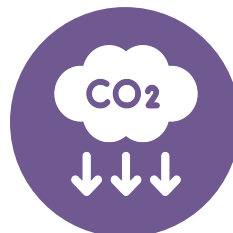# Corporate Plan priorities: Sustainable environment

**1. Highest priority**

Cleaner streets and reducing litter

**2. Second priority**

Increased recycling rates

**3. Third priority**

Reduced carbon emissions from council buildings and services

**4. Lowest priority**

Removing graffiti

# Corporate Plan priorities: People

**1. Highest priority**

More services targeted to people on low incomes

**2. Second priority**

Less anti-social behaviour

**3. Third priority**

Council grants for community groups

**4. Lowest priority**

More people walking and cycling

# Corporate Plan priorities: Homes

**1. Highest priority**

Disabled facilities and warm home grants

**2. Second priority**

More affordable housing

**3. Third priority**

More social/council houses

**4. Lowest priority**

Less homelessness and use of temporary accommodation

# Corporate Plan priorities: Well-run council

**1. Highest priority**

More engagement with residents when making decisions and improving services

**2. Second priority**

Best value for money services

**3. Third priority**

More accessible information about council services

**4. Lowest priority**

More council services online and self-service

Respondents were able to rank four options for each Corporate Plan theme, allowing mean scores to be calculated where the lower the mean score, the higher the priority. The ordering is therefore based on lowest calculated mean score (highest priority) to highest calculated mean score (lowest priority).

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